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#### **ACCESS**

## **Total Served**

Table 1. Total Unduplicated Number of Persons Served, Third Quarter Comparisons

	3Q2003	3Q2004	3Q2005	% change 2003-2005	% change 2004- 2005
All services <sup>1</sup>	31,419	32,991	31,579	+0.5	-4.3
Outpatient services	23,079	24,663	25,048	+8.5	+1.6

## **Medicaid and Non-Medicaid Access**

In tables 2, 3, and 4 below, the comparison year is 2001. 2001 was the last full year before budget reductions required reduced access to outpatient services for persons not on Medicaid. We are monitoring both outpatient access and access to any King County Mental Health Plan (KCMHP) service.

Table 2. Persons who were Medicaid at Service Start, Third Quarter Comparisons

	2001 Baseline, Medicaid	3Q2004 Medicaid	3Q2005 Medicaid	% change 2001-2005	% change 2004-2005
All services	17,821	26,528	26,888	50.9	1.4
Outpatient services	17,386	23,948	24,722	42.2	4.4

Table 3. Persons who were Non-Medicaid at Service Start, Third Quarter Comparisons

	2001 Baseline, Non-Medicaid	3Q2004 Non-Medicaid	3Q2005 Non-Medicaid	% change 2001-2005	% change 2004-2005
All services	4,465	6,463	4,691	+5.1	-27.4
Outpatient services	2,098	715	326	-84.5	-67.0

Table 4 shows a hidden cost to the system—persons who enter outpatient benefits as Medicaid may become non-Medicaid at some point. In 3Q2005, there were 501 more non-Medicaid persons in outpatient benefits at last report than there were at benefit start. These benefits must be covered by non-Medicaid funds. Funding outpatient non-Medicaid conversions means fewer dollars available for other services that require non-Medicaid funds.

Table 4. Comparison of Medicaid at Start of the Outpatient Benefit and Medicaid at Last Report,
Third Quarter Comparisons

	Medicaid, Start	Medicaid Last	% Difference
2001 Baseline	17,386	17,682	+1.7%
3Q2004	23,948	23,676	-1.3
3Q2005	24,722	24,221	-2.0

<sup>&</sup>lt;sup>1</sup> "All Services" includes outpatient, inpatient, residential, and crisis services. "Outpatient services" refers to outpatient tier benefits only.

## Age Group Access, Outpatient Services

Beginning January 1, 2004, the KCRSN implemented state Mental Health Division (MHD) outpatient access to care criteria. In order to identify any access trends, we are monitoring by age group the persons served in outpatient (tier) services.

**Table 5. Age Group Access** 

	3Q	2003	3Q	2004	3Q	2005	% change
	#	% of total	#	% of total	#	% of total	2003-3Q2005
Children	7,847	34.0	8,237	33.4	8,016	32.0	-5.9
Adults	12,324	53.4	13,170	53.4	13,726	54.8	+2.6
Older Adults	2,908	12.6	3,256	13.2	3,306	13.2	+4.8

## **Parity**

Asian/Pacific Island adults (0.67), Asian/Pacific Island Children (.98), Caucasian adult (.72) and older adults (0.66) continue to have parity ratios of less than 1.0.

A parity ratio of less than 1.0 means that fewer persons are served in the mental health system than their proportion in the overall population would suggest.

## **Special Needs Populations**

Access for other special needs populations, compared to 3Q2004, varied by population. Specifically:

- The monthly average number of medically compromised/homebound clients decreased by 3.1%
- The monthly average number of clients who self-identified as sexual minorities increased by 6.3%
- The monthly average number of deaf/hard of hearing clients increased by 10.3%
- The monthly average number of clients with disabilities decreased by 1.0%

## SERVICE UTILIZATION

## **Outpatient Tier Distribution**<sup>2</sup>

Tier distribution patterns continue to shift toward 3A benefits, which increase the expenditure of outpatient funds. Tier 1B was discontinued in January 2004 because of restrictions related to the state Mental Health Division's access criteria. The impact was minimal because very few persons were receiving 1B benefits (196 persons were receiving 1B benefits on January 1, 2004).<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> The tier distribution percents are calculated from the data in Level 2.1 Outpatient Tier Services on page 5 of the report card.

Table 6. Tier Distribution Percents, 2001-3Q2005

	2001 %	2002 %	2003 %	2004 %	3Q2005 %	% change, 2001-3Q2005	% change, 2004- 3Q2005
Tier 1B	2.8	2.6	1.5	0.5	0		
Tier 2	42.6	38.3	28.9	23.8	19.4	-54.5	-18.5
Tier 3A	46.8	52.7	63.5	70.7	76.3	+63.0	+7.9
Tier 3B	7.4	6.3	6.2	5.0	4.3	-41.9	-14.0
Total	100	100	100	100	100		

## **Outpatient Service Hours**

#### Compared to 3Q2004:

- The total number of outpatient service hours delivered increased by 0.1%.
- The average number of service hours per client decreased by 1.4%. Hours per person for children decreased by 7.1%, for adults by 0.6%, and for older adults by 0.5%

## **Other Services**

## Compared to 3Q2004:

- Initial crisis outreaches done by the County Designated Mental Health Professionals (CDMHPs) increased by 1.0%, and the overall CDMHP caseload increased by 7.6%
- Adult involuntary detentions increased by 5.7%, while juvenile involuntary detentions increased by 4.5%
- Revocations of involuntary least restrictive alternative orders (persons who were involuntarily rehospitalized after being released to the community on a court order) decreased by 12.2%
- Adult involuntary evaluation and treatment bed days increased by 2.5%
- Residential long-term rehabilitation bed days (the most intensive level of residential treatment) increased by 7.0%, while supervised living bed days decreased by 5.7%
- Adult voluntary inpatient authorizations decreased by 22.7%, while children's voluntary inpatient authorizations decreased by 11.9%
- Western State Hospital (WSH) monthly average bed days used increased by 4.6%. WSH bed
  use was at 113% of the target cap days compared to 107% through 3Q2004. The use over
  target continues to result in substantial financial penalties for the KCMHP.

## **FINANCIAL**

In July, new Medicaid rates averaging more than five percent lower than previous rates took effect. In addition, a Non-Medicaid formula was implemented that took \$7.4 million away from King County and gave it to other counties in Washington. The phase-in of the Medicaid eligibles formula has been completed early and has resulted in further revenue reductions for King County.

## **OUTPATIENT OUTCOMES AND SYSTEM ACCOUNTABILITY MEASURES**

The 2005 outpatient outcome results, compared to 3Q2004, are:

Psychiatric symptoms	Improved
Level of functioning	Improved
Homelessness	Not improved
Independent housing	Not improved
Age appropriate activity	Improved
Paid employment	Improved
<ul> <li>Voluntary hospitalizations (number)</li> </ul>	Improved
<ul> <li>Voluntary hospitalization (length of stay)</li> </ul>	Improved
<ul> <li>Contact after voluntary hospitalization</li> </ul>	Improved
<ul> <li>Contact after involuntary hospitalization</li> </ul>	Not Improved
Adult incarcerations	Fewer had decreased incarcerations, but fewer also
	had increased incarcerations.
Contact after incarceration (adult)	Improved
Juvenile detentions (incarceration)	Improved
Contact after detention (juvenile)	Improved

"Improved" and "Not improved" are assessments related only to the previous year's results; they do not imply a change from a standard baseline measure. "Improved" means that the current results are in a positive direction compared to the previous year, "Not improved" means either that the measure was the same as the previous year or that it decreased. Changes can be as small as .1% See "Client Outcomes", pages 11a-11d for further detail.

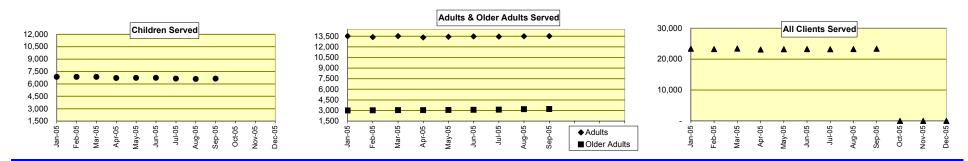
## King County Regional Support Network 2005 Mental Health Third Quarter Report Card Level 1.0: Summary Data

Level 2.1: Client Data	2003 Monthly Average	2004 Monthly Average	2005 Monthly Average	% Over (Under) 2004	Level 2.1: Outpatient Tier Services  1b - Maintenance	2003 Monthly Average	2004 Monthly Average	2005 Monthly Average	% Over (Under) 2004 (100.0%)	Level 2.5: Outpatien	it Benefit A n-Medicaio		ncluding
ALL SERVICES, including	inpatient and cr	isis			2b - Stability	5.852	5,071	4,169	(100.0%)	2005	Average	Annualized	Average
Children Served	6.794	6.933	6.730	(2.9%)	3a - Rehabilitation	12.860	15,050	16.380	8.8%		# Served	Hours	Pmt per
Adults Served	12.634	13.459	13.466	0.1%	3b - Exceptional Care	1.254	1,073	920	(14.2%)			per Person	Hour
Older Adults Served	2,782	2,980	3,078	3.3%	Total Served	20,266	•	21,470	0.8%				
Total Served	22,210	23,372	23,274	(0.4%)	1	,	,	,		Total Children Served	6,405	28	\$107.99
	,	-,-	-,	(*)	ChildrenTXIX / All	98.7%	97.2%	97.9%	0.7%	Total Adults Served	12,147	45	\$54.45
Medicaid Served	20,017	20,925	21,297	1.8%	AdultTXIX / All	96.5%		97.4%	1.3%	Total Older Adults Served	2,918	28	\$84.23
Non-Medicaid Served	2,194	2,447	1,977	(19.2%)	Older AdultTXIX / All	97.9%	97.1%	98.5%	1.5%	Total Served	21,470	37.56	\$69.42
Total Served	22,211	23,372	23,274	(0.4%)									
							2004	2005	% Over	2004	Average	Annualized	Average
Medicaid Population	181,697	179,104	177,472	(0.9%)			Actual	Projected	(Under)		# Served	Hours	Pmt per
Penetration Rate	11.0%	11.7%	12.00%	2.7%	Level 2.4: Financial Data				Budget		per Month	per Person	Hour
					Beginning Fund Balance		9,676,810	8,355,706	(13.7%)				
Non-Medicaid Population	1,576,624	1,579,217	1,601,826	1.4%						Total Children Served	6,606	30.31	\$101.79
Penetration Rate	0%	0.2%	0.12%	(20.4%)	Revenues:					Total Adults Served	11,876	45.65	\$53.19
					*State Non-Medicaid		15,247,745	15,485,033	1.6%	Total Older Adults Served	2,810	33.10	\$72.75
				% Over	*PIHP Old Distribution		18,473,435	10,429,205	(43.5%)	Total Served	21,292	39.23	\$67.02
Level 2.2:	2003	2004	2005	(Under)	*PIHP New Distribution		40,300,456	51,032,522	26.6%				
Demographics	Actual	Actual	Actual	2004	*PIHP Additional Federal		5,232,672	4,478,999	(14.4%)	2003	Average	Annualized	Average
					*Federal Grants		3,071,719	3,279,971	6.8%		# Served	Hours	Pmt per
Note: A parity score of 1.00		-		a	*State		777,003	975,359	25.5%		per Month	per Person	Hour
frequency identical to their p	revalence in the	general popul	ation		*Local government		3,380,287	4,570,099	35.2%				
					*Current Expense Total Revenues		1,228,109	1,352,671	10.1%	Total Children Served Total Adults Served	6,454	37.43	\$86.35
								91,603,859	4.4%				\$48.41
Child - Parity Ratio					Total Revenues		87,711,425	01,000,000	7.770		11,185	49.90	
Afro-American	4.42	4.33	4.18	(3.5%)			67,711,425	31,000,000	4.470	Total Older Adults Served	2,626	31.87	\$74.42
Afro-American Asian Pacific	1.10	1.09	0.98	(10.0%)	Expenditures:						•		
Afro-American Asian Pacific Caucasian	1.10 0.93	1.09 0.93	0.98 1.04	(10.0%) 11.9%	Expenditures: * County Managed Services		8,824,072	10,064,154	14.1%	Total Older Adults Served Total Served	2,626 <b>20,265</b>	31.87 <b>43.59</b>	\$74.42 <b>61.25</b>
Afro-American Asian Pacific Caucasian Hispanic	1.10 0.93 2.62	1.09 0.93 2.69	0.98 1.04 1.74	(10.0%) 11.9% (35.1%)	Expenditures:  * County Managed Services  * PIHP Outpatient		8,824,072 55,920,235	10,064,154 56,719,870	14.1% 1.4%	Total Older Adults Served Total Served  Over (Under) Actual	2,626 20,265 Average	31.87 <b>43.59</b> Annualized	\$74.42 <b>61.25</b> Average
Afro-American Asian Pacific Caucasian	1.10 0.93	1.09 0.93	0.98 1.04	(10.0%) 11.9%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services		8,824,072 55,920,235 9,516,168	10,064,154 56,719,870 10,450,874	14.1% 1.4% 9.8%	Total Older Adults Served Total Served	2,626 20,265 Average # Served	31.87 43.59 Annualized Hours	\$74.42 61.25 Average Pmt per
Afro-American Asian Pacific Caucasian Hispanic American Indian	1.10 0.93 2.62	1.09 0.93 2.69	0.98 1.04 1.74	(10.0%) 11.9% (35.1%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives		8,824,072 55,920,235 9,516,168 5,895,907	10,064,154 56,719,870 10,450,874 5,731,166	14.1% 1.4% 9.8% (2.8%)	Total Older Adults Served Total Served  Over (Under) Actual	2,626 20,265 Average # Served	31.87 <b>43.59</b> Annualized	\$74.42 <b>61.25</b> Average
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio	1.10 0.93 2.62 3.09	1.09 0.93 2.69 2.96	0.98 1.04 1.74 3.73	(10.0%) 11.9% (35.1%) 26.1%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407	14.1% 1.4% 9.8% (2.8%) 15.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004	2,626 20,265 Average # Served per Month	31.87 43.59 Annualized Hours per Person	\$74.42 61.25 Average Pmt per Hour
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American	1.10 0.93 2.62 3.09	1.09 0.93 2.69 2.96	0.98 1.04 1.74 3.73	(10.0%) 11.9% (35.1%) 26.1%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919	10,064,154 56,719,870 10,450,874 5,731,166	14.1% 1.4% 9.8% (2.8%)	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served	2,626 20,265 Average # Served per Month (202)	31.87 43.59 Annualized Hours per Person (2.28)	\$74.42 61.25 Average Pmt per Hour \$6.20
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific	1.10 0.93 2.62 3.09 3.76 0.83	1.09 0.93 2.69 2.96 3.83 0.83	0.98 1.04 1.74 3.73 3.56 0.67	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served	2,626 20,265 Average # Served per Month (202) 271	31.87 43.59 Annualized Hours per Person (2.28) (0.85)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian	1.10 0.93 2.62 3.09 3.76 0.83 0.74	1.09 0.93 2.69 2.96 3.83 0.83 0.74	0.98 1.04 1.74 3.73 3.56 0.67 0.72	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407	14.1% 1.4% 9.8% (2.8%) 15.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served	2,626 20,265 Average # Served per Month (202) 271 109	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served	2,626 20,265 Average # Served per Month (202) 271	31.87 43.59 Annualized Hours per Person (2.28) (0.85)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian	1.10 0.93 2.62 3.09 3.76 0.83 0.74	1.09 0.93 2.69 2.96 3.83 0.83 0.74	0.98 1.04 1.74 3.73 3.56 0.67 0.72	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - 93,120,629	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served	2,626 20,265 Average # Served per Month (202) 271 109 178	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77) (1.67)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - 93,120,629	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served  Percentage Change	2,626 20,265 Average # Served per Month (202) 271 109 178 Average	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77) (1.67)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian  Older Adult - Parity Ratio	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86 2.20	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97 2.21	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17 2.63	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%) 18.8%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE  PIHP Risk Reserves		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - 93,120,629 7,084,926 (2,722,041)	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served	2,626 20,265 Average # Served per Month (202) 271 109 178 Average # Served	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77) (1.67) Annualized Hours	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average Pmt per
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian  Older Adult - Parity Ratio Afro-American	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86 2.20	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97 2.21	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17 2.63	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%) 18.8%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE  PIHP Risk Reserves  Operating Reserves		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - <b>93,120,629</b> <b>7,084,926</b> (2,722,041) (1,979,978)	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served  Percentage Change	2,626 20,265 Average # Served per Month (202) 271 109 178 Average # Served	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77) (1.67)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian  Older Adult - Parity Ratio Afro-American Asian Pacific	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86 2.20	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97 2.21	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17 2.63	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%) 18.8% (21.7%) (4.6%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE PIHP Risk Reserves Operating Reserves FMAP Adjustment		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519 8,109,716 (2,746,988)	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - 93,120,629 7,084,926 (2,722,041)	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served  Percentage Change 2005 versus 2004	2,626 20,265  Average # Served per Month  (202) 271 109 178  Average # Served per Month	31.87 43.59  Annualized Hours per Person  (2.28) (0.85) (4.77) (1.67)  Annualized Hours per Person	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average Pmt per Hour
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian  Older Adult - Parity Ratio Afro-American Asian Pacific Caucasian	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86 2.20 6.43 1.11	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97 2.21	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17 2.63 5.17 1.16	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%) 18.8% (21.7%) (4.6%) 7.8%	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE PIHP Risk Reserves Operating Reserves FMAP Adjustment Carryover Encumbrance		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519 8,109,716 (2,746,988) - (182,795)	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - 93,120,629 7,084,926 (2,722,041) (1,979,978) (2,382,907)	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served  Percentage Change 2005 versus 2004  Total Children Served	2,626 20,265  Average # Served per Month  (202) 271 109 178  Average # Served per Month  (3.1%)	31.87 43.59 Annualized Hours per Person (2.28) (0.85) (4.77) (1.67) Annualized Hours per Person (7.5%)	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average Pmt per Hour
Afro-American Asian Pacific Caucasian Hispanic American Indian  Adult - Parity Ratio Afro-American Asian Pacific Caucasian Hispanic American Indian  Older Adult - Parity Ratio Afro-American Asian Pacific	1.10 0.93 2.62 3.09 3.76 0.83 0.74 1.86 2.20	1.09 0.93 2.69 2.96 3.83 0.83 0.74 1.97 2.21	0.98 1.04 1.74 3.73 3.56 0.67 0.72 1.17 2.63	(10.0%) 11.9% (35.1%) 26.1% (7.1%) (19.1%) (2.7%) (40.7%) 18.8% (21.7%) (4.6%)	Expenditures:  * County Managed Services  * PIHP Outpatient  * PIHP Residential & Crisis Services  * PIHP Hospital Alternatives  * PIHP Specialized Services  * Administration  * Co-Occurring Disorder Tier  Total Expenditures  ENDING FUND BALANCE PIHP Risk Reserves Operating Reserves FMAP Adjustment		8,824,072 55,920,235 9,516,168 5,895,907 6,200,220 2,921,919 - 89,278,519 8,109,716 (2,746,988)	10,064,154 56,719,870 10,450,874 5,731,166 7,160,407 2,994,156 - <b>93,120,629</b> <b>7,084,926</b> (2,722,041) (1,979,978)	14.1% 1.4% 9.8% (2.8%) 15.5% 2.5%	Total Older Adults Served Total Served  Over (Under) Actual 2005 versus 2004  Total Children Served Total Adults Served Total Older Adults Served Total Served  Percentage Change 2005 versus 2004	2,626 20,265  Average # Served per Month  (202) 271 109 178  Average # Served per Month	31.87 43.59  Annualized Hours per Person  (2.28) (0.85) (4.77) (1.67)  Annualized Hours per Person	\$74.42 61.25 Average Pmt per Hour \$6.20 \$1.26 \$11.47 \$2.40 Average Pmt per Hour

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## King County Regional Support Network 2005 Mental Health Plan Third Quarter Report Card Level 2.1: Client Data

	All Clients Served: MHP and RSN													
													2005	2005
41.1 MUD 4 DAN 45DV4455		E 1 05		4 05					0 05	0.105	N 05	D 05	Monthly	Unduplicated
ALL MHP & RSN SERVICES	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Average	Clients
Children Served	6,854	6,849	6,856	6,707	6,734	6,721	6,627	6,586	6,637	-	-	-	6,730	9,311
Adults Served	13,536	13,388	13,521	13,348	13,442	13,472	13,460	13,494	13,532	-	-		13,466	18,158
Older Adults Served	2,996	3,012	3,031	3,046	3,059	3,090	3,106	3,167	3,194	-	-	-	3,078	4,110
Total Served	23,386	23,249	23,408	23,101	23,235	23,283	23,193	23,247	23,363	-	-	-	23,274	31,579
Medicaid Served	21,294	21,345	21,413	21,185	21,273	21,295	21,210	21,268	21,393	-	-	-	21,297	26,888
Non-Medicaid Served	2,092	1,904	1,995	1,916	1,962	1,988	1,983	1,979	1,970	-	-	-	1,977	4,691
Total Served	23,386	23,249	23,408	23,101	23,235	23,283	23,193	23,247	23,363	-	-	-	23,274	31,579
Medicaid Population	177,869	177,959	178,304	178,614	176,031	176,401	176,687	177,181	178,205	-	-	-	177,472	
Penetration Rate	12.0%	12.0%	12.0%	11.9%	12.1%	12.1%	12.0%	12.0%	12.0%	0.0%	0.0%	0.0%	12.0%	
Non-Medicaid Population	1,601,429	1,601,339	1,600,994	1,600,684	1,603,267	1,602,897	1,602,611	1,602,117	1,601,093	-	-	-	1,601,826	
Penetration Rate	0.13%	0.12%	0.12%	0.12%	0.12%	0.12%	0.12%	0.12%	0.12%	0.00%	0.00%	0.00%	0.12%	



					Outpe	atient ner se	i vices (ivii ir	Cilly)						
	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Monthly Average	2005 Unduplicated Clients
1b - Maintenance	-	-	-	-	-	-	-	-	-	-	-	-	0	0
2 - Stability	4,586	4,510	4,464	4,191	4,111	4,004	3,932	3,877	3,848	-	-	-	4,169	4,674
3a - Rehabilitation	15,864	16,026	16,300	16,235	16,398	16,528	16,548	16,674	16,851	-	-	-	16,380	19,292
3b - Exceptional Care	948	937	940	924	929	906	909	895	893	-	-	-	920	1,082
Total Served	21,398	21,473	21,704	21,350	21,438	21,438	21,389	21,446	21,592	-	-	-	21,470	25,048
TXIX Children / All Children	98%	98%	98%	98%	98%	98%	98%	98%	98%	0%	0%	0%	97.9%	n/a
TXIX Adults / All Adults	98%	98%	97%	97%	97%	97%	97%	97%	97%	0%	0%	0%	97.4%	n/a
TXIX Older Adults / All Older Adults	98%	98%	98%	99%	99%	99%	98%	99%	99%	0%	0%	0%	98.5%	n/a

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# 2005 Mental Health Plan Third Quarter Report Card Level 2.2: Demographic Data

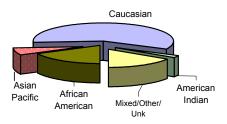
						. 1.1.								
					Age-Base	d, Ethnic, a	and Othe	r Demog	raphics					
	Child Dem 20					Adult Dem 20			Older Adult Demographics 2005					
Number					Group	Number Adults Served	ts % Adults Ages		Total Census Parity Ratio	Group	Number Older % Olde Adults Adults Served Served		% All Ages Served	Total Census Parity Ratio
African American	1,626	17.6%	5.2%	4.18	African American	2,977	16.5%	9.5%	3.56	African American	616	15.1%	2.0%	5.17
Asian Pacific	581	6.3%	1.9%	0.98	Asian Pacific	1,226	6.8%	3.9%	0.67	Asian Pacific	355	8.7%	1.1%	1.16
Caucasian	5,380	58.3%	17.2%	1.04	Caucasian	11,525	64.1%	36.8%	0.72	Caucasian	2,543	62.1%	8.1%	0.66
American Indian Mixed/Other/Unk	193 1,450	2.1% 15.7%	0.6% 4.6%	3.73	American Indian Mixed/Other/Unk	379 1,886	2.1% 10.5%	1.2% 6.0%	2.63	American Indian Mixed/Other/Unk	88 490	2.2% 12.0%	0.3% 1.6%	
Total	9,230	100.0%	29.5%		Total	17,993	100.0%	57.5%		Total	4,092	100.0%	13.1%	
Hispanic*	1,070	11.6%	3.4%	1.74	Hispanic*	1,393	7.7%	4.4%	1.17	Hispanic*	334	8.2%	1.1%	4.48

<sup>\*</sup>Hispanic origin is counted separately from ethnicity. This is consistent with the State of Washington definitions.

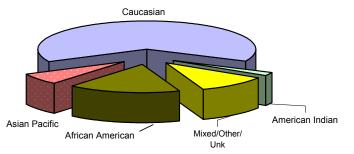
NOTES: - The state census data does not include a category for mixed ethnicity. In order to calculate the parity ratio, the clients in the Mixed/Other/Unknown category were distributed proportionally among the three non-caucasian ethnic categories. Parity is reached when a group receives services according to its percentage in the King County population. MHD contracts for parity levels of 1.0 or greater for ethnic minorities. (Less than 1.0 indicates the proportion of clients served is less than their proportion in the King County population)

#### 2005 Percentage of Population Served

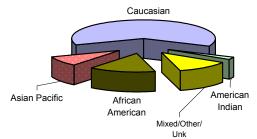
#### **Child Ethnic Service Percentages**



#### Adult Ethnic Service Percentages



### **Older Adult Ethnic Service Percentages**



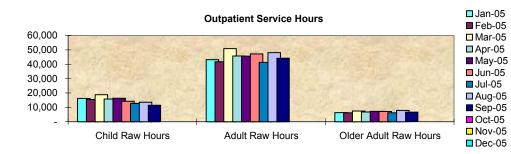
O	tn	e	r	ט	е	n	1	O	g	ra	ıp	n	IC	s

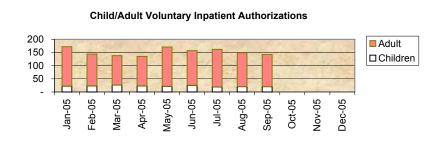
	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Monthly Average
Deaf/Hard of Hearing	409	419	434	432	434	439	450	451	454	-	-	-	436
Medically Compromised / Homebound	1,035	1,029	1,031	1,010	997	994	982	991	1,015	-	-	-	1,009
Sexual Minority	1,064	1,063	1,074	1,055	1,072	1,070	1,081	1,067	1,067	-	-	-	1,068
Disabilities (e.g. physical, neurological)	5,518	5,506	5,527	5,472	5,496	5,517	5,523	5,536	5,545	-	-	-	5,516

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Level 2.3: Utilization Data

Reminder: A single client's service may	appear in mi	ultiple rows	within a sin	gle column	on this repor	rt.							2005 Monthly		2005
	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Average	2005 Total	Capaci
OUTPATIENT SERVICE HOURS				•	-			_	•			ı	ĺ		
Child Raw Hours	16,205	15,461	18,834	15,754	16,330	14,249	12,765	13,578	11,478	-	-	-	14,962	134,655	
dult Raw Hours	43,238	41,755	50,920	45,798	45,660	47,198	41,284	48,105	44,200	-	-	-	45,351	408,160	
Older Adult Raw Hours	6,365	6,259	7,466	6,783	7,183	7,178	6,198	7,901	6,672	-	-	-	6,889	62,004	
otal Raw Service Hours	65,809	63,475	77,220	68,335	69,173	68,625	60,248	69,584	62,350	-	-	-	67,202	604,819	
crisis and Commitment Services															
otal Client Caseload	639	543	717	648	707	716	648	748	628	-	-	-	666	5,994	
ace-to-face Evaluations	455	397	504	433	487	521	496	530	410	-	-		470	4,233	
DMHP Crisis Outreaches	121	125	189	123	164	206	168	182	130	-	-	-	156	1,408	
nvestigations for Involuntary Detention	472	408	534	474	519	526	510	542	437	-	-	-	491	4,422	
retitions Filed for Initial Detention	179	157	173	165	168	186	203	206	139	-	-	-	175	1,576	
nvol. Detention for 72 hours:															
Adult	165	142	161	156	156	174	190	191	129	-	-	-	163	1,464	
Juvenile	11	10	8	8	12	11	12	11	9	-	-	-	10	92	
Revocations	31	17	20	20	38	29	26	30	27	-	-	-	26	238	
Other Crisis Services															
Children	40	44	43	35	56	98	103	88	98				67	605	
Adults Dider Adults	215 18	205 10	221 15	194 16	207 17	235 22	221 15	224 23	217 17				215 17	1,939 153	
RESIDENTIAL												}			
ongterm Rehab Bed Days	6,569	5,885	6,557	6,379	6,531	6,364	6,552	6,548	6,401	_	_	_ İ	6,421	57,786	78.
Supervised Living Bed Days	9,880	8,777	9,830	9,758	10,145	9,745	10,086	10,014	9,688	_	_	_	9,769	87,923	
OSPITALIZATION	0,000	-,	-,	-,	,	-,	,	,	-,				2,122	51,5=5	.=.,
/oluntary Auths Children	22	23	26	23	21	25	19	20	20	_	_	_	22	199	
Adult	150	121	112	112	150	132	143	129	122	_	_	_	130	1,171	
nvoluntary Days E&T	805	828	786	741	738	830	1,052	1,072	632	-	-	-	832	7,484	
Vestern State Hospital															
npatient Days (Average for Month)	7,471	6,776	7,564	7,380	7,378	7,200	7,657	7,750	7,500	-	-	-	7,408	n/a	
arget Cap Days (Average for Month)	6,696	6,048	6,696	6,480	6,696	6,480	6,696	6,696	6,480	_	_	-	6,552	n/a	
Over (Under) Target	775	728	868	900	682	720	961	1,054	1,020	_	_	_	856	n/a	





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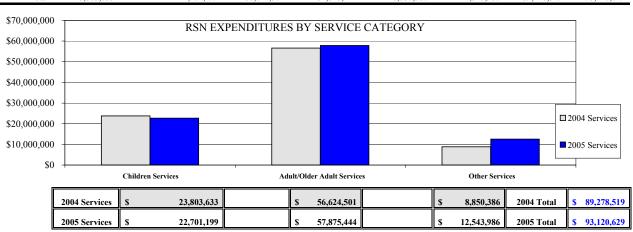
Level 2.4: Financial Data

## King County RSN Three-Year Financial Plan

Category	2004 Actual	2005 Adopted Budget	2005 Projection	2006 Proposed
Beginning Fund Balance	9,676,810	8,355,706	8,355,706	4,142,045
Base Revenues				
*State Non-Medicaid	15,247,745	26,216,625	15,485,033	27,623,117
*PIHP Old Distribution	18,473,435	13,781,752	10,429,205	(187,200)
*PIHP New Distribution	40,300,456	49,102,041	51,032,522	58,995,541
*PIHP Additional Federal	5,232,672	1,113,150	4,478,999	4,774,601
*Federal Grants	3,071,719	3,032,197	3,279,971	2,386,354
*State	777,003	1,628,231	975,359	1,118,700
*Local government				
Interest Earnings	275,938	160,000	261,900	243,000
CD, OPD, Director, Others	192,818	1,080,951	1,214,315	1,849,874
City of Seattle - MHC, MST	133,946	111,946	189,845	155,946
Misc. Rev.	-	-	90,532	-
DAJD - FFT & MST	418,960	418,960	423,918	418,960
Millage	2,358,625	2,431,203	2,389,589	2,431,203
*CJ for CTU	245,990	245,990	245,990	253,370
*Current Expense	1,228,109	1,352,671	1,352,671	1,593,251
TOTAL REVENUES	87,711,425	100,429,727	91,849,849	101,656,717
Base Expenditures:				
* County Managed Services	8,824,072	10,405,994	10,064,154	11,117,368
* PIHP Outpatient Tier Services	55,920,235	64,556,580	56,719,870	63,495,932
* PIHP Residential & Crisis Services	9,516,168	9,815,899	10,450,874	10,022,535
* PIHP Hospital Alternatives	5,895,907	6,024,504	5,731,166	5,653,941
* PIHP Specialized Services	6,200,220	7,661,654	7,160,407	6,937,522
* Administration	2,921,919	3,031,328	2,994,156	3,583,046
* Carryover Encoumbrance				
TOTAL EXPENDITURES	89,278,519	101,495,959	93,120,629	100,810,344
Estimated Underexpenditures		25,565		26,332
ENDING FUND BALANCE	8,109,716	7,315,039	7,084,926	4,814,750
*Designated for PIHP Risk Reserves	(2,746,988)	(2,888,405)	(2,722,041)	(2,741,107)
*Designated for Operating Reserves			(1,979,978)	(1,279,341)
*Designated for FMAP Adjustment			(2,382,907)	(794,302)
*Carryover Encumbrance	(182,795)		0	0
Total Reserve and Encumbrance	(2,929,783)	(2,888,405)	(7,084,926)	(4,814,750)
ENDING UNDESIGNATED FUND BALANCE	5,179,933	4,426,634	(0)	

## **Expenditure Summary by Age Group**

	CHILDI	CHILDREN		ADULT/OLDER ADULT		RVICES	GRAND TOTAL	
	2004	2005	2004	2005	2004	2005	2004	2005
MHP Outpt Services - Medicaid	19,874,024	19,049,592	34,131,784	36,486,316	-	-	54,005,809	55,535,908
MHP Outpt Services - Non-Medicaid	507,884	370,834	1,406,542	813,128	-	-	1,914,426	1,183,962
Crisis Services	438,632	1,158,297	1,323,693	1,366,715	-	-	1,762,325	2,525,012
Crisis and Commitment Services	-	-	-	-	4,962,289	5,687,702	4,962,289	5,687,702
Residential Services	-	-	7,753,842	7,925,862	-	-	7,753,842	7,925,862
Specialized Services	2,600,893	2,048,902	4,991,236	3,743,324	966,178	3,862,128	8,558,306	9,654,353
Hospital & Hospital Diversions	382,200	73,575	5,513,707	5,657,591	-	-	5,895,907	5,731,166
Quality & Clinical Svs-MH Plan	-	-	1,503,696	1,882,507	-	-	1,503,696	1,882,507
One-time Development	-	-	-	-	-	-	-	-
Administration	-	-	-	-	2,921,919	2,994,156	2,921,919	2,994,156
Total	23,803,633	22,701,199	56,624,501	57,875,444	8,850,386	12,543,986	89,278,519	93,120,629



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## King County Regional Support Network 2005 Mental Health Third Quarter Report Card

Level 2.5: Tier Benefit Analysis

		Case Mix and	d Case Rate Payments		
	2005 AVG		2005		Average
	Cases	2005	Case Rate	Hours	Pmt per
	per Month	Hours	Payments	per Case	Hour
CHILDREN					
1b - Maintenance	-	-	0		\$0.00
2 - Stability	1,578	19,798	2,349,043	16.73	\$118.65
3a - Rehabilitation	4,275	80,102	8,275,593	24.98	\$103.31
3b - Exceptional Care	551	34,756	3,916,759	84.09	\$112.69
Total	6,405	134,655	14,541,394	28.03	\$107.99
ADULTS					
1b - Maintenance	-	-	0		\$0.00
2 - Stability	2,011	32,886	2,536,305	21.81	\$77.12
3a - Rehabilitation	9,792	335,387	17,900,365	45.67	\$53.37
3b - Exceptional Care	345	39,886	1,787,686	154.30	\$44.82
Total	12,147	408,160	22,248,327	44.80	\$54.45
OLDER ADULTS					
1b - Maintenance	-	_	0		\$0.00
2 - Stability	580	6,140	747,384	14.10	\$121.72
3a - Rehabilitation	2,313	53,889	4,347,594	31.06	\$80.68
3b - Exceptional Care	24	1,975	127,403	108.22	\$64.51
Total	2,918	62,004	5,386,190	28.33	\$84.23
ALL CLIENTS	•	,	, ,		
1b - Maintenance	-	_	0		\$0.00
2 - Stability	4,169	58,824	5,632,733	18.81	\$95.76
3a - Rehabilitation	16,380	469,378	30,523,552	38.21	\$65.03
3b - Exceptional Care	920	76,617	5,831,848	111.03	\$76.12
Total	21,470	604,819	42,175,912	37.56	\$69.42

## Average Monthly Cases by Vendors

Asian Counseling & Referral Service
Therapeutic Health Services
Evergreen Health Care
Community House Mental Health Center
Community Psychiatric Clinic
Consejo Counseling & Referral Service
Harborview Mental Health Services
<b>Highline-West Seattle Mental Health Center</b>
Seattle Children's Home
Seattle Counseling Services
YMCA of Greater Seattle
Seattle Mental Health
Valley Cities Counseling & Consultation
Children's Hospital & Medical Center
Downtown Emergency Service Center
SeaMar Community Health Center
Puget Sound Educational Service District

	Average	Monthly Case	es, 2005	
1b	2	3a	3b	Total
n/a	193	789	13	995
n/a	83	418	15	516
n/a	19	301	19	339
n/a	41	229	15	285
n/a	478	2,193	45	2,715
n/a	119	527	7	652
n/a	242	353	122	717
n/a	1,086	3,635	131	4,851
n/a	52	59	3	114
n/a	40	252	0	292
n/a	0	28	27	56
n/a	1,358	5,068	334	6,760
n/a	221	1,975	95	2,291
n/a	77	147	30	254
n/a	85	395	46	526
n/a	76	13	0	88
n/a	0	0	18	18
0	4,169	16,380	920	21,470

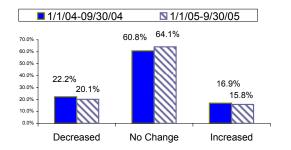
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#### **CLIENT OUTCOMES**

#### Q1: Are we able to stabilize or decrease psychiatric symptoms for adults and older adults by benefit end?

Through 3Q05, 84.2% of adult/older adult clients had decreased or stable psychiatric symptoms, compared to 83.0% through 3Q04 and 81.7% through 3Q03.

Note: Percent based on valid data (1 % missing data)



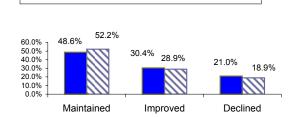
**1/1/05-9/30/05** 

**■** 1/1/05-9/30/05

#### Q2: Are we able to maintain or improve the functioning of clients by the time their benefit ends?

Through 3Q05, 81.1% of clients maintained or improved their level of functioning by the time their benefit ended, compared to 79.0% through 3Q04 and 78.2% through 3Q03.

Note: Percent based on valid data (1.1 % missing data)



**1/1/04-09/30/04** 

1/1/04-09/30/04

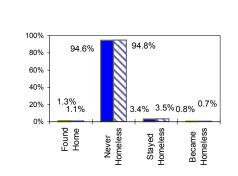
#### Q3: Are we able to reduce the number of homeless clients?

Through 3Q05, 3.5% of clients stayed homeless, compared to 3.4% through 3Q04 and 3.2% through 3Q03.

Of the 671 clients who were homeless at the start of their benefit, 23.1% found housing by the end of their benefit, compared to 28.5% through 3Q04 and 26.9% through 3Q03.

4.2% of clients became or stayed homeless, compared to 4.2% through 3Q04 and 4.3% through 3Q03.

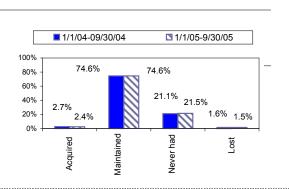
The ratio of homeless clients who found housing to clients who became homeless was 1.5:1, compared to 1.6:1 through 3Q04 and 1.2:1 through 3Q03.



#### Q4: Are we able to help clients maintain or acquire independent housing by the time their benefit ends?

Through 3Q05, 77.0% of clients acquired or maintained independent housing, compared to 77.3% through 3Q04 and 77.0% through 3Q03.

The ratio of clients who acquired independent housing to those who lost it was 1.6:1, compared to 1.7:1 through 3Q04 and 1.6:1 through 3Q03.



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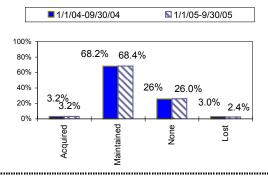
#### **CLIENT OUTCOMES**

#### Q5: Are we able to help clients maintain or acquire age appropriate activities by the time their benefits ends?

Through 3Q05, 71.6% of clients maintained or acquired age appropriate activity, compared to 71.4% through 3Q04 and 72.0% through 3Q03.

The percent of clients who had no age appropriate activity (26.0%) was higher than through 3Q04 (25.6%) and 3Q03 (24%).

The ratio of clients who acquired age appropriate activity to those who lost it was 1.3:1, compared to 1.1:1 through 3Q04 and compared to 1.2:1 through 3Q03.

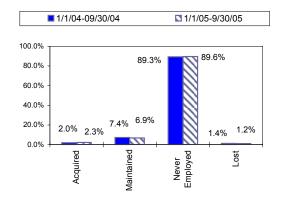


#### Q6: Are we able to help adults maintain or acquire paid employment by the time their benefit ends?

Through 3Q05, 9.2% of adult clients maintained or acquired employment, compared to 9.4% through 3Q04 and 9.4% through 3Q03.

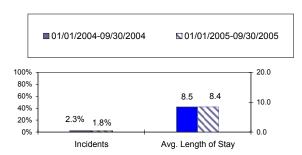
2.3% acquired employment, compared to 2.0% through 3Q04 and 2.0% through 3Q03.

The ratio of clients who gained employment to those who lost it was 1.9:1, compared to 1.4:1 through 3Q04 and compared to 0.9:1 through 3Q03.



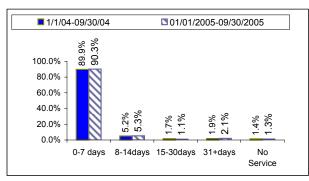
## Q7: Are we decreasing the incidents and length of stay of voluntary hospitalizations?

Hospitalization incidents were 1.8% of unduplicated tier benefits, compared to 2.3% through 3Q04 and 2.9% through 3Q03. Average length of stay was 8.4 days compared to 8.5 days through 3Q04 and 8.4days through 3Q03.



# Q8: Are we decreasing the number of days it takes from discharge from a voluntary hospitalization until a mental health service is provided?

Through 3Q05, 90.3% of clients received services within 7 calendar days of discharge compared to 89.9% through 3Q04 and 88.1% through 3Q03. 95.6% received services within 14 days compared to 95.1% through 3Q04 and 93.4% through 3Q03.

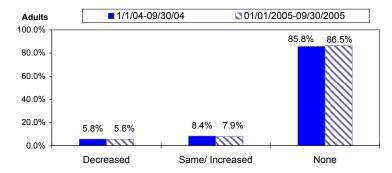


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#### **CLIENT OUTCOMES**

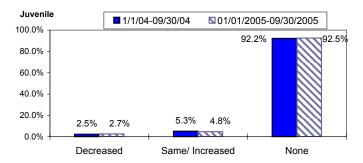
#### Q9A: Are we decreasing the number of times adult and older adult clients are incarcerated?

Through 3Q05 5.6% of adult/older adult clients had decreased incarcerations, compared to 5.8% through 3Q04 and 6.3% through 3Q03. 7.9% had the same or increased incarcerations, compared to 8.4% through 3Q04 and 8.0% through 3Q03. When only those clients who had incarcerations (n = 1413) were examined, 41.6% had decreased incarcerations, compared to 40.7% through 3Q04



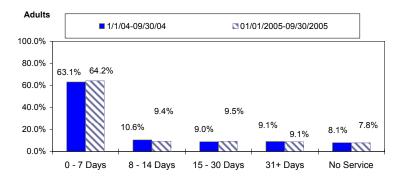
#### Q9B: Are we decreasing the number of times juvenile clients are incarcerated?

Through 3Q05, 2.7% of juvenile clients had decreased incarcerations, compared to 2.5% through 3Q04. 4.8% had the same or increased incarcerations, compared to 5.3% through 3Q04. When only those clients who had incarcerations (n = 322) were examined, 35.4% had decreased incarcerations, compared to 31.6% through 3Q04.



# Q10A: Are we decreasing the number of days it takes from release from jail until a mental health service is provided?

Through 3Q05, 64.2% of adult/older adult clients received a service within 7 calendar days of release, compared to 63.1% through 3Q04 and 66.6% through 3Q03. 73.6% received services within 14 days of release, compared to 73.7% through 3Q04 and 76.2% through 3Q03.

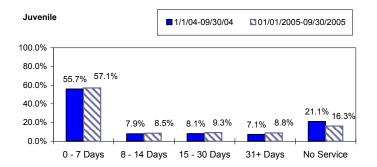


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#### **CLIENT OUTCOMES**

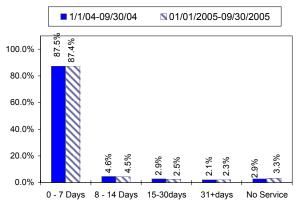
## Q10B: Are we decreasing the number of days it takes from release from juvenile detention until a mental health service is provided?

Through 3Q05, 57.1% of juvenile clients received a service within 7 calendar days of release, compared to 55.7% through 3Q04. 65.6% received services within 14 days of release, compared to 63.6% through 3Q04.



## Q11: Are we decreasing the number of days it takes from discharge from involuntary hospitalization until a mental health service is provided?

Through 3Q05, 87.4% of persons received services within 7 calendar days of discharge, compared to 87.5% through 3Q04 and 89.9% through 3Q03. 91.9% received services within 14 days compared to 92.1% through 3Q04 and 93.7% through 3Q03.



## Report of Missing Data

Report 1 = Psychiatric Symptoms

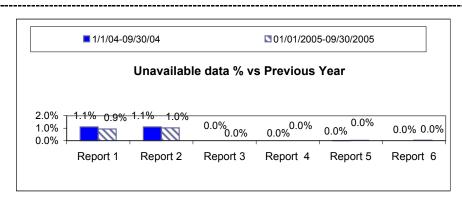
Report 2 = Level of Function

Report 3 = Homeless

Report 4 = Independent housing

Report 5 = Activity

Report 6 = employment



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## King County Regional Support Network 2005 Mental Health Plan Report Card General Information & Definitions

#### **GENERAL**

Information in this report card is updated and recalculated on a quarterly basis. If there are any adjustments for any given period, after the publication of a quarterly report, they will be reflected in the following report.

There are several sources for the data reflected in this report card. The primary sources are King County Mental Health Plan (KCMHP) database and King County ARMs system. The secondary sources include Western State Hospital data and other data derived from reports that contain data not included in the KCMHP database.

	DEFINITIONS
Adult:	A client, age 18 through 59 years, served in an adult program as of the first day of the month
Child:	A client, up to 20 years old, served in a child program as of the first day of the month
MHP & RSN services	Mental Health Plan and Regional Support Network services. Any of the services provided under the King County Mental Health Plan. These include outpatient, residential, crisis and inpatient services.
Older Adult:	A client 60 years of age or older as of the first day of the month
Served:	A client authorized to a tier benefit or recorded as entering a program on the first day of the month
Service Hours	Actual hours of service provided
Tiered:	A client who has met the medical necessity criteria requirements for the King County Mental Health Plan outpatient program
Unduplicated:	The count of each client only once during any benefit month. Outpatient tier benefits are given priority in the unduplicating process.

The primary objective of this report card is for accountability and system management. If you have comments or ideas for improving this report card, please contact Karen Spoelman at (206) 205-1345.

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## King County Regional Support Network 2005 Mental Health Plan Report Card General Information & Definitions

## **OUTCOME DATA**

The following lists the client outcome report summaries found in Level 2.6 of the Report Card. This list includes information on the composition of the data.

Question	Description
Q1: Are we able to stabilize or decrease psychiatric symptoms for adults and older adults by the time their benefit ends?	Comparison of Problem Severity Summary (PSS) symptom indicator scores for adults and older adults at the beginning of a benefit for benefits expired year-to-date.
<b>Q2:</b> Are we able to maintain or improve the functioning of clients by the time of their benefit ends?	Comparison of Tier 2 and 3 CGAS and GAF scores at the beginning of the benefit with scores at the end of the benefit for benefits expired year-to-date.
Q3: Are we able to reduce the number of homeless clients?	Comparison of homeless status for children, adults, older adults from the beginning of the benefit to the status at the end of the benefit for benefits expired year-to-date.
Q4: Are we able to help clients maintain or acquire independent housing by the time their benefit ends?	Comparison of residential arrangement status (excluding adult family housing, foster care, long-term adoptive services, congregate care facilities, group homes, long-term rehabilitative services, correctional or inpatient facilities, crisis respite or homeless) for children, adults and older adults at the beginning of the benefit to the status at the end of the benefit for benefits expired year-to-date.
<b>Q5:</b> Are we able to help clients maintain or acquire age appropriate activities by the time their benefits ends?	Comparison of age appropriate activity status (full or part time employment, full or part time school, vendor operated employment, formal preparation for employment or other structured non-clinic activity) for Tier 2 and 3 children, adults and older adults at the beginning of the benefit to the status at the end of the benefit for benefits expired year-to-date.
Q6: Are we able to help adults maintain or acquire paid employment by the time their benefit ends?	Comparison of employment status for adults at the beginning of the benefit to the status at the end of the benefit for expired year-to-date.
<b>Q7:</b> Are we decreasing the incidents and length of stay of voluntary hospitalizations?	Actual bed days and hospital visits for children, adults and older adults, year-to-date.
<b>Q8:</b> Are we decreasing the number of days it takes from discharge from a voluntary hospitalization until a mental health service is provided?	Actual time elapsed to first mental health outpatient service for authorized children, adults, older adults following discharge from voluntary hospitalization, year-to-date.
Q9: Are we decreasing the number of times clients are incarcerated?	Comparison of King County Correctional Facility (KCCF) incarceration episodes in the previous calendar year with episodes in the current calendar year for adults and older adults with benefits expired year-to-date.
	Comparison of King County Department of Adult and Juvenile Detention (DAJD) juvenile detention episodes in the previous calendar year with episodes in the current calendar year for children with benefits expired year-to-date.
Q10: Are we decreasing the number of days it takes from release from jail until a mental health service is provided?	Actual time elapsed to first mental health outpatient service for authorized adults, and older adults following release from King County Correctional Facility (KCCF), year-to-date.
	Actual time elapse of first mental health outpatient service for authorized children following release from DAJD, year-to-date.
Q11: Are we decreasing the number of days it takes from discharge from an involuntary hospitalization until a mental health service is provided?	Actual time elapsed to first mental health outpatient service for authorized children, adults, older adults following discharge from involuntary hospitalization, year-to-date.

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